



Douglas R. Dutille  
High Sheriff

## *Grafton County Sheriff's Department*

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The Grafton County Sheriff's Department has contracted with Emergency Communications Network for its CodeRED high-speed telephone emergency notification services. The CodeRED system gives us the ability to deliver pre-recorded emergency telephone notification/information messages to targeted areas of our dispatch area.

CodeRED will only work well with good telephone database information. "If your phone number is not in the database, you will not be called". Although most publicly available residential telephone information is pre-loaded in the database, it is essential that residents and businesses register their updated/correct information directly into the system. This is particularly important for those with non-published numbers, and those utilizing cellular or "VOIP" technology in their homes or offices.

To ensure no one is omitted, we urge all individuals and businesses to log onto the Sheriff's Department website, [www.graftoncountysheriff.net](http://www.graftoncountysheriff.net) and follow the link to the "CodeRED Residential and Business Data Collection" page. Those without Internet access may register for Grafton County's CodeRED system by writing to the address above. Required information includes first and last name, street address (physical address, no P.O. boxes), city, state, zip code, and primary phone number, additional phone numbers (optional). You will need to have your ACTUAL, CORRECT PHYSICAL ADDRESS.

No one should automatically assume his or her phone number is included in the database. All businesses should register, as well as all individuals who have unlisted phone numbers, who have changed their phone number or address within the last year, and who use a cellular phone as their primary home phone.

The CodeRED system is a geographical based notification system, which means street addresses are needed to select which phone numbers will receive emergency notification calls in any given situation. The system works fine for cell phones too, but we have to have a street address. People who have recently moved but kept the same listed or unlisted phone number also need to change their address in the database. CodeRED gives those who want to be included an easy and secure method for doing so. The information will only be used for emergency notification purposes.

Questions can be directed to the Grafton County Sheriff's Department:

Web: [www.graftoncountysheriff.net/codered](http://www.graftoncountysheriff.net/codered)  
Email: [codered@graftoncountysheriff.net](mailto:codered@graftoncountysheriff.net)  
Telephone: (603) 787-2111 Extension 144

Thank you for helping provide this important service to our dispatch area. Please see the additional information on the website.